

Appendix A

Levels of Service Standards

This information following is to be used as a guide to assist tenderers in estimating their unit rates for the various activities to be undertaken.

	Town	Einasleigh			
	Area	Service	Reporting Category	Measured by	Target Level
A	Aerodrome				
		General Maintenance	All Year	Frequency	As Required
		Safety Inspections	All Year	Frequency	Daily
		Vegetation Management	All Year	Intervention Level	Grass 10cm High
B	Cemetery				
		Funerals	All Year	Frequency	Clean, Tidy and Operational
		General Maintenance / Inspection	All Year	Quantity	Weekly
		Vegetation Control	All Year	Intervention Level	Grass 10cm High
C	Council Facilities				
		Cleaning	All Year	Frequency	As Required
		Dump Point	All Year	Frequency	Check as Required
		Water Bore Maintenance	All Year	Frequency	As Required
D	Drainage system				
		Drainage System Cleaning	All Year	Frequency	As Required
E	Parks				
		Mowing	All Year	Intervention Level	Grass 10 cm High
		Watering	All Year	Frequency	Green Lawns
F	Streets				
		Clean Gutters	All Year	Intervention Level	As Required
		Empty Street Bins		Frequency	As Required
		Inspection and General Tidy Up	All Year	Frequency	As Required

		Mow Footpaths	All Year	Intervention Level	Grass 10 cm High
		Town Fence and General Maintenance	All Year	Intervention Level	Defect Identified
		Weed Spraying	Winter	Frequency	As Required
		Weed Spraying	Summer	Frequency	As Required
G	Waste				
		Pick Up Rubbish	All Year	Frequency	Weekly
		Push and Cover Pits	All Year	Frequency	Weekly
		Vegetation Management	All Year	Intervention Level	Grass 20cm High
H	Local Animal Disposal				
		Control	All Year	Frequency	As Required
I	Town Fences				
		Monitor and Minor Repairs	All Year	Frequency	As Required
J	Inform Newsletter & Other Council Produced Publications				
		Distribution	All Year	Frequency	As Required
K	Radio Retransmission				
		Investigate Failure & Report to the Information Technology Officer.	All Year	Frequency	As Required
L	The Lynd Health Centre				
		Mow and Remove Rubbish.	All Year	Frequency	As Required
M	Playground				
		Regular Checks	All Year	Frequency	Weekly

Previous Years Hours

For each of the activities, the below table provides the number of hours used to carry out the activities for each financial year. This is to be used as a guide in developing unit rates for each of the activities. This does not guarantee that the hours shown below will be the same in coming years.

EINASLEIGH TOWN MTCE			
FACILITY	HOURS 2024/2025	HOURS 2023/2024	HOURS 2022/2023
Public toilets	84	101	78.5
Park, Hall, Clinic	98.5	155	146
Gorge Park	72	154	132
Streets	205	253	275
Airport	225	189	218
Landfill	222	234	205
Vacant council Land	82	63.5	82
Cemetery	42.5	44.5	41.5
Total	1031	1194	1178